

CORE POLICY AND DEDUCTION

CLIMATE CONTROL MODULES

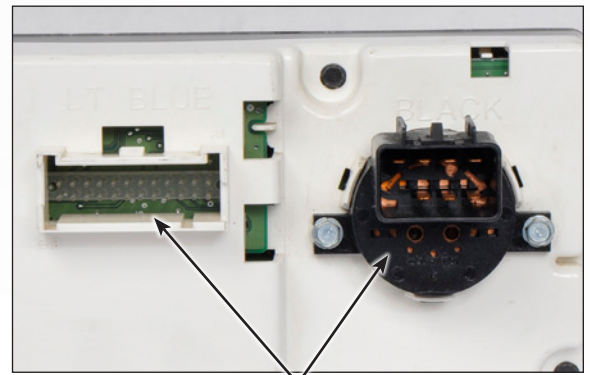
50% LESS CREDIT

- Missing or illegible OEM Service Label
- Broken, damaged, or missing exterior plastic pieces
- Broken, damaged, or missing terminal connectors

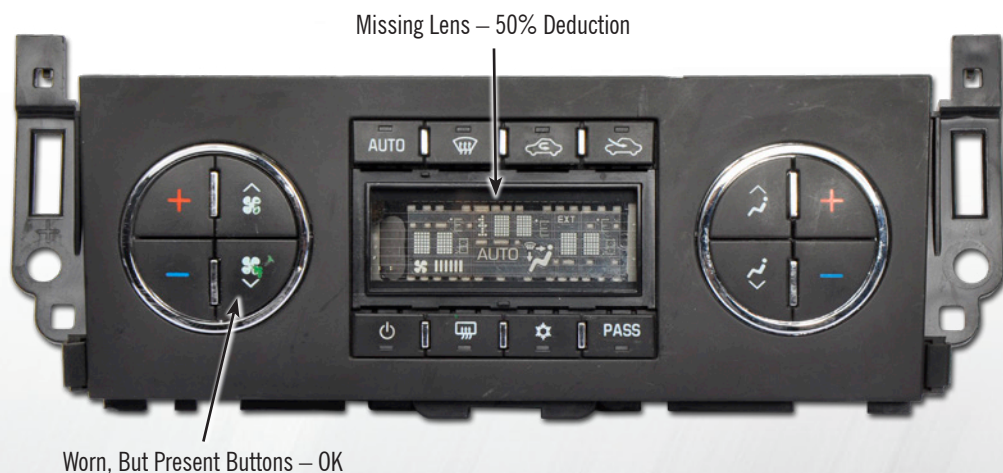
25% LESS CREDIT

- Broken, damaged, or missing controls or buttons

Minor and superficial wear to exterior plastic pieces, controls, and buttons will not be penalized



Terminal Connectors – OK



Missing Lens – 50% Deduction

Worn, But Present Buttons – OK

All cores must be returned in the original box to receive full core credit.

All cores not returned in the box receive maximum 10% core credit.

Core credit allowed only for units in the current programs.

Only exchange cores accepted for core credit.